

TAKAFUL AS SYIFA' MEDICAL



TBA

Takaful Operator

Perubatan dan Kesihatan | Medical & Health



Kesejahteraan Awda Diutamakan
Your **Wellness** Comes **First**



What is the meaning of Takaful?

A pact among a group of participants who agree to contribute to a fund to assist each other in the event of misfortune similar to the 'Aqilah system which was practised during the time Prophet Muhammad Peace Be Upon Him.

"Help one another in Al-Birr and At-Taqwa (virtue, righteousness and piety); but do not help one another in sin and transgression." (Al-Maidah: 2)

Takaful is also a channel that allows individuals to take the initiative **to help one another to face and share risks together while providing benefits to ease financial burden between them.**

What is Takaful As Syifa' ?

Takaful As Syifa' is a plan which provides reimbursement of medical expenses in respect of medical treatment due to an illness or accident borne by the participant.

This protection plan offers twenty-four (24) hours worldwide coverage but excludes United States of America, Canada, and sanctioned countries. The benefit provided will secure the very best medical treatment without having the burden of having to absorb the medical cost alone.

Why is it important?

The main objectives of this plan are:

- Provision of financial benefit in the event of an illness or bodily injury.
- Assurance in reimbursement of the cost of hospitalization and surgery incurred.
- As a measure to ensure that the person covered's welfare and interests are well managed and properly guarded.

Who can participate?

Adult

The person eligible for Takaful coverage must be aged next birthday between eighteen (18) to fifty (50) years old.

For renewal, eligible until the age of sixty five (65) years, subject to renewal assessment.

Dependents

All dependents of the participant shall mean the unmarried and unemployed children aged next birthday between six (6) months to seventeen (17) years old.

Schedule of Benefit

BASIC COVERAGE - INPATIENT		Maximum Benefits Per Disability			
		B\$ Gold	B\$ Silver	B\$ Bronze	B\$ Micro Bronze
1	Hospital Room & Board i. Daily max up tp 45 days ii. Intensive Care up tp 20 days	400	200	100	50
		650	350	250	100
2	Hospital Miscellaneous Expenses	7, 500	4, 500	2, 000	1, 000
3	In Hospital Doctor visit Daily max up to 65 days	150	100	70	50
4	Surgical Benefits & Day Care Surgery	30, 000	20, 000	15, 000	5, 000
5	Accidental Outpatient and Accidental Dental Maximum Limit Per Certificate Year	5, 000	2, 500	1, 500	250
6	Pre-Hospital Diagnostic Services (within 30 days prior to Hospitalisation)	1, 500	1, 000	700	300
7	Post-Hospital Follow Up Treatment (within 30 days after discharge)	500	400	200	100
8	Local Ambulance Fees	300	300	300	300
9	Final Care Expenses	700	700	700	N/A
10	Repatriation Expenses Maximum of one destination only	10, 000	8, 000	8, 000	N/A
	Co-Takaful for Elective Overseas Treatment Excluding USA, Canada and sanctioned countries.	20%	20%	20%	20%
	Adult Overall Annual Limit	200, 000	150, 000	100, 000	10, 000
	Child Overall Annual Limit	100, 000	75, 000	50, 000	N/A
11	Emergency Medical Evacuation and Repatriation	1, 000, 000			N/A
Contribution					
Individual		700.00	410.00	270.00	75.00
Child		265.00	185.00	125.00	N/A
OPTIONAL COVERAGE					
A. Outpatient Treatment Due to Illness					
Maximum Number of Disability Per Certificate Year		4	4	4	N/A
Deductible Per Outpatient Disability		50	50	50	N/A
Co Takaful for Specialized Investigations including CT Scans, MRI, PET Scan, Amyloid Scan, etc.		50%	50%	50%	N/A
Overall Annual Limit		5, 000	2, 500	1, 500	N/A
Contribution					
Adult		450	350	250	N/A
B. Cancer Cover & Hospital Allowance					
Cancer Cover (Life Time Limit)		30, 000	20, 000	15, 000	N/A
Hospital Allowance (Daily maximum up to 65 days)		200	100	50	N/A
Contribution					
Adult / Child		568.00	358.00	268.00	N/A
Important Information:					
1. The above contribution is for standard life only. Substandard life is subject to medical review.					
2. Pre- Existing conditions are not covered.					
3. Treatment for illnesses are subject to a 30 day waiting period from date of commencement.					
4. Geographical Limits are worldwide but exclude USA, Canada and sanctioned countries.					
5. For details of coverage and exclusions please refer to the Certificate Wording.					

Takaful As Syifa Covers You For:

1. Hospital Room and Board

Cover includes hospital accommodation, meal charges, nursing care and intensive unit care charges. The amount of the benefit and period payable shall be equal to the actual charges made by the hospital during the Person Covered's confinement and shall not exceed the maximum stated in the Schedule of Benefit.

2. Hospital Miscellaneous Expenses

The Hospital Miscellaneous Expenses covers all medically necessary treatments and services provided by or on the order of a Physician to the Person Covered when admitted as registered in-patient.

3. In-Hospital Doctor Visits

In addition to the above benefits, We will pay in respect of the Person Covered, who requires the services of a Physician in connection with the treatment of accidental bodily injury or sickness, the regular and customary charges for visits made by a Physician to the hospital. Benefits are payable for one visit a day and subject to the Certificate year limit as shown in the Schedule of Benefits.

4. Surgical Benefits & Day Care Surgery

Surgical Benefits will be paid in an amount equal to the sum actually charged for such operation, provided however that the maximum benefit for all surgical operations performed shall not exceed the sum shown in the Schedule of Benefits.

Surgical Benefits will include surgeon's fee, surgeon's in-hospital visit, operating theatre charges, attending doctor's fee, anaesthesia charges and anaesthetist's fee.

Day Care Surgery covers all medically necessary surgical procedures and related treatment provided by or on the order of a Physician to the Person Covered in a Hospital but does not require overnight stay.

5. Accident Outpatient and Accident Dental Treatment

If Person Covered is injured as a result of an accident and is given treatment as an outpatient in a hospital, reimbursement will be made for the charges and treatment costs incurred provided that medical attention is sought within twenty-four (24) hours of the occurrence of the accident.

6. Pre-Hospital Diagnostic Services

Laboratory, X-Ray or other medically necessary diagnostic procedures ordered by a Physician and which within days as stated in Schedule of Benefits of being carried out, resulting in the Person Covered being admitted as a registered in-patient to a hospital for the treatment of the specific medical condition diagnosed, provided that such medical condition is covered by the certificate.

7. Post-Hospital Follow-up Treatment

The medically necessary follow-up treatment ordered by a Physician to be rendered for up to days stated in the Schedule of Benefits from the Person Covered's discharge from Hospital. Cover is restricted to follow-up treatment of the specific medical condition for which the Person Covered received in-hospital treatment covered by the certificate.

8. Local Ambulance Services

The medically necessary transportation of the Person Covered by road vehicle to a local hospital.

9. Final Care Expenses

In the event of death of the Person Covered, We shall pay, upon satisfactory proof, the Final Care Expenses up to the limit shown in the Schedule within twenty four (24) hours.

10. Repatriation Expenses

The Company will pay, upon satisfactory proof for the Repatriation Expenses as defined if, during the period of takaful the Person Covered shall sustain bodily injury or sickness resulting in death or hospitalisation as an in-patient in any registered and licensed hospital worldwide for treatment and subsequently certified by the attending Physician to be unfit to attend to the Person Covered's usual employment.

The amount of the said benefit shall be equal to the actual charges made by the relevant party(ies), but in no event shall the total benefit payable exceed the maximum amount shown in the Schedule of Benefits.

11. Emergency Medical Evacuation

The Assistance Company will provide and pay for the service in respect of Emergency Medical Evacuation, Emergency Medical Repatriation and Repatriation of Mortal Remains necessitated by accident, illness or death of the Person Covered occurring when the Person Covered is travelling outside of Brunei Darussalam for a period not exceeding 90 consecutive days on any one trip.

a. Arrangement and Payment of Emergency Medical Evacuation

The Assistance Company will arrange for the air and/or surface transportation and communication for moving the Person Covered when in a Serious Medical Condition to the nearest hospital where appropriate medical care is available.

The Assistance Company shall pay for the medically necessary expenses of such transportation and communications and all usual and customary ancillary charges incurred in such services arranged by the Assistance Company.

b. Arrangement and Payment of Emergency Medical Repatriation

The Assistance Company will arrange for the return of the Person Covered to Brunei Darussalam by air and/or surface transportation following an emergency medical evacuation where the Person Covered is evacuated to a place outside of Brunei Darussalam for in-hospital treatment. The Assistance Company shall pay for the expenses necessarily and unavoidably incurred in the services so arranged by The Assistance Company

c. Arrangement and Payment of Repatriation of Mortal Remains

The Assistance Company will arrange for the transportation of the Person Covered's mortal remains from the place of death to Brunei Darussalam and pay for all expenses reasonably and unavoidably incurred in the services in the air and/or surface transportation so arranged by the Assistance Company or alternatively pay the cost of burial at the place of death as approved by the Assistance Company.

24-hour Emergency Assistance Centre (Assistance Company)

The above Assistance Company service will be rendered on a 24-hours basis in Malay and English through their centre in Singapore.

TELEPHONE NUMBER: (65) 6339 6676 (Singapore)

Please quote the following for Identification (refer to TBA As Syifa' Participation Card):

- Your Name
- Takaful Certificate Number

Option A : Outpatient Due to Illness Treatment Coverage

Medically necessary treatment provided to Person Covered who is not a registered in-patient at a Hospital and defined as :

1. General Outpatient Services

Outpatient Services provided by or on the order of a Physician who is licensed as a General Practitioner.

2. Specialist Outpatient Services

Outpatient Services provided by or on the order of a Physician who is licensed as a Specialist or Consultant and to whom the Person Covered has been referred to by a General Practitioner

3. Outpatient Laboratory and X-ray Services

Laboratory testing, radiographic and nuclear medicine procedures used to diagnose or treat medical conditions. Such services must be provided by or ordered by a Physician. Specialised investigations including CT scans, MRI, PET Scan, Amyloid Scan etc are subject to co-takaful stated on the Schedule.

4. Outpatient Prescription Drugs

The sale and use of drugs and medications, which is legally restricted to the order of a Physician, and prescribed for use by the Person Covered as an Outpatient.

Covered for Outpatient Services is subject to the Limit and Deductible stated on the Schedule. The deductible shall be applicable on a per disability per Person Covered basis.

Option B : Cancer and Hospital Allowance Coverage

1. Cancer Coverage will be paid in an amount equal to the sum actually charged for such cancer treatment provided by hospital or a registered cancer treatment centre, provided however that the maximum benefit for all cancer treatment shall not exceed the sum shown in the Schedule of Benefits

2. In the event of any Person covered under the Clause is warded and confined in any hospital hereinafter defined, on the recommendation of a Physician, We will, upon receipt and approval of proofs, pay the Hospital Allowance shown in the Schedule of Basic Certificate in respect of

- illness occurring more than thirty (30) days after the date of entry, or date of reinstatement of this Clause, whichever is the latter, unless the Person Covered affected by this condition has been covered continuously under the Basic Certificate for twelve (12) months with no gap in the coverage for the period during which the Person Covered shall be an in-patient of the hospital subject to a minimum of three (3) consecutive days of confinement but not exceeding sixty-five (65) days; or
- injury occurring after the date of entry, or the date of reinstatement of this Clause, whichever is the latter, for the period during which the Person Covered shall be an in-patient of the hospital subject to a minimum of three (3) consecutive days of confinement but not exceeding sixty-five (65) days.

Under no circumstance will We pay for more than one Hospital Allowance for each day of confinement.

How to Participate

- Completed Proposal Form
- Copy of Identity Card

What are not covered under Takaful As Syifa'?

The following treatment, items, conditions, activities and their related or consequential expenses are excluded from the Certificate and We shall not be liable for :

1. Cost or expenses incurred for sickness contracted within the waiting period of thirty (30) days from the commencement date of certificate or endorsement;
2. Pre-Existing Conditions defined and / or as agreed by the Company in writing prior to the commencement date of Certificate;
3. Any condition that is or becomes chronic will be excluded although the certificate will continue to cover any acute phases of that condition;
4. The following specified illnesses are not covered:
 - a. all kinds of cancer;
 - b. genetic conditions;
 - c. Alzheimer's, Dementia, Parkinson's Disease;
 - d. Autoimmune Disease;
 - e. Regular or long-term kidney dialysis in chronic or end-stage kidney failure.
5. Routine medical examinations or check-ups, routine eye or ear examinations, vaccinations, medical certificates, examinations for employment or travel, spectacles, contact lenses, hearing aids, acne and primary hirsutism or related medical conditions, Vitamins, supplements, interferon injections and similar medicine, all dental treatment or oral surgery related to teeth (unless within the terms of the Accident Dental Benefit
6. Cosmetic treatment or surgery including non-complicated varicose veins either symptomatic or not, deviated nasal septum, uvuloplasty for any reason and any treatment or procedure of navi which are not proved malignant;
7. Any expenses for Persons Covered who are travelling outside Brunei contrary to the advice of a medical practitioner, or for the purpose of obtaining medical treatment or for rest and recuperation following any prior accident, illness or Pre-existing Condition;
8. Tests or treatment related to infertility, contraception, sterilization, impotence, sexual dysfunction, birth defects, congenital illnesses, hereditary conditions, genetic conditions, any abortion performed, any cryo preservation, implantation or re-implantation of living cells;
9. Pregnancy, miscarriage or childbirth, menopause, peri-menopausal symptoms include hormonal replacement therapy, polycystic ovarian syndrome and related conditions.
10. Prosthesis, corrective devices and medical appliances which are not surgically required, treatment by a family member and all treatment that is not scientifically recognised by Western European or North American standards;
11. Traditional Chinese medicine, homeopathy, acupuncture Unani medicine, Ayurveda, chiropractic and osteopathy treatments;
12. All costs relating to cornea, muscular, skeletal or human organ or tissue transplant from a donor to a recipient and all expenses directly or indirectly related to organ transplantation;
13. Treatment of emotional, mental or psychiatric illness, psychological disorders, self –inflicted injury, suicide, drug addiction or abuse, alcohol and substance abuse;
14. Sexually transmitted diseases and any treatment or test in connection with Acquired Immune Deficiency Syndrome (AIDS) or any AIDS related conditions or diseases;
15. Elective overseas treatment for non-emergency or chronic medical conditions where covered treatment can reasonably be postponed until the Person Covered returns to Brunei;
16. Experimental or pioneering or advanced medical and surgical techniques;
17. Any expenses incurred as a result of engaging in active service in the armed forces or police of any nation, active participation in war (whether declared or not), invasion, act of foreign enemy, hostilities, civil war, rebellion, riot, revolution or insurrection;
18. Any expenses related to the commission of, or the attempt to commit, an unlawful act;
19. Any expense, regardless of any contributory cause(s), involving the use of or release or the threat thereof of any nuclear weapon or device or chemical or biological agent or radioactive contamination, including but not limited to expenses in any way caused or contributed to by an Act of Terrorism or war;
20. Travel costs in respect of trips made specifically for the purpose of obtaining medical treatment (unless in the course of an approved Emergency Medical Evacuation) and all Emergency

Medical Evacuation costs not approved in advance by Takaful Brunei Am Sdn Bhd or its appointed 24-hour Emergency Assistance Centre;

21. Hotel or non-hospital accommodation costs, convalescent care, hospice care, rehabilitation, rest cures and services or treatment in nursing home or home for the aged or similar treatment, spa, hydro-clinic, sanatorium or long-term care facility that is not a hospital as defined;

22. Any expenses related to accident or injury occurring whilst engaged in caving, mountaineering or rock climbing necessitating the use of guides or ropes, potholing, skydiving, parachuting, bungee-jumping, ballooning, hang gliding, deep sea diving utilising hard helmet with air hose attachments, martial arts, rallying, racing of any kind other than on foot, and any organised sports undertaken on a professional or sponsored basis;

23. Any treatment or expense in respect of person covered less than 6 (six) months of age or more than 65 (sixty-five) years of age at the date of the onset of the event giving rise to a claim, unless agreed otherwise by Takaful Brunei Am Sdn Bhd prior to the commencement of the Certificate;

24. The cost of transporting Person Covered by means of his or her employer's owned or leased watercraft or aircraft or the cost of medical treatment rendered by the employer's personnel or at the employer-provided medical facilities unless agreed otherwise in writing by Takaful Brunei Am Sdn Bhd prior to the inception of the Certificate. This exclusion shall also apply to transportation and medical treatment which Person Covered is entitled to receive by virtue of a contract between his or her Employer and any principal;

25. Cost arising out of any litigation or dispute between the Person Covered and any medical person or establishment from whom treatment has been sought or given, or any other costs not specifically related to the payment of the medical expenses covered by the Certificate;

26. Goods and Service Tax and other government tax which may be levied on the treatment;

27. Communicable diseases requiring by law isolation or quarantine in the event of an epidemic or pandemic;

28. Diagnostic procedures or devices to correct hearing including but not limited to including hearing aids and cochlear implants;

29. Any circumcision whether or not due to illness or infection;

30. Treatment for obesity, weight reduction or weight improvement;

31. Non-medical personal services such as telephone, television, newspaper and the like;

32. Any treatment arising from causes which is prohibited by Shariah;

33. Any expenses related to the engaging in any form of aerial flight except as a passenger on a scheduled airline flight or licensed charter aircraft over an established route;

34. Any expenses incurred for or as a result of any activity required from or on a ship or oil-rig platform, or at a similar off-shore location.

35. More than one emergency evacuation and/or repatriation for any single medical condition of a Person Covered during the term of the takaful Certificate, subject to a maximum of one year unless otherwise decided by the Assistance Company as medically necessary;

36. Any costs or expenses not expressly covered by the Assistance Company program and not approved in advance and in writing and/or not arranged by the Assistance Company. This exception shall not apply to emergency medical evacuation from remote or primitive areas when Assistance Company cannot be contacted in advance and delay might reasonably be expected in loss of life or harm to the Person Covered;

37. Any expenses for medical evacuation or repatriation if the Person Covered is not suffering from a Serious Medical Condition, and/or in the opinion of the Assistance Company physician, the Person Covered can be adequately treated locally, or treatment can be reasonably delayed until the Person Covered returns to Brunei;

38. Any expenses for medical evacuation or repatriation where the Person Covered, in the opinion of the Assistance Company physician, can travel as an ordinary passenger without a medical escort.

What do you need to bring when making a claim?

Notice of any medical expenses incurred must be submitted to Takaful Brunei Am Sdn Bhd within 30 days from the incident enclosing the following :

- Claim Form
- Copy of Identity Card
- Original Bill(s) and Receipt(s)
- Police Report (if applicable)
- Letter of Consent (if required)
- Medical Certification of treatment (if required)

*Subject otherwise to terms and conditions of Takaful Brunei Am Sdn Bhd Certificate

Takaful Brunei Am Sdn Bhd

TBA Call Centre

+673 224 4000

TBA WhatsApp

+673 743 4000